



Effective Date: January 1, 2011

# Knight Security Services

**MSRP**

SID Security Monitoring Services

<b>Intrusion Alarm Monitoring</b>		<b>Mininum term</b>	<b>Dependencies</b>	<b>Knight Security</b>
<b>Texas Based UL Alarm Monitoring</b>				<b>MSRP</b>
<b>Telco Service per Digital Alarm Communicator (Requires customer provided phone at each monitored site)</b>				<b>per month</b>
MON1	Digital Alarm Monitoring up to 8 zones, including daily test timer	1 Year	none	28.00
MON2	Digital Alarm Monitoring up to 64 zones, including daily test timer	1 Year	none	32.00
MON3	Digital Alarm Monitoring over 64 zones, including daily test timer	1 Year	none	36.00
LOG1	Logged open and closing signals with bi-weekly email report	1 year	need MON1,2, or 3 or IPMON	32.00
FIRE1	Fire Alarm Monitoring up to 64 zones, including daily test timer	1 year	none	38.00
FIRE2	Fire Alarm Monitoring over 64 zones, including daily test timer	1 year	none	42.00
<b>IP Alarm monitoring ( Requires customer provided Internet connection at each monitored site)</b>				
IPMON	IP Alarm Monitoring , including 300 Second line supervision	1 Year	none	32.00
<b>Recommended Cellular Backup where available</b>				
GSMBU	GSM/ Cellular Back up alarm monitoring	1 year	Need Mon1, 2 or 3 or IPMON	22.00
	GSM/ Cellular Back up alarm monitoring with text messaging	1 year	Need Mon1, 2 or 3 or IPMON	28.00
ELEV	Elevator Phone monitoring per elevator cab	1 year	none	28.00

<b>Interactive Video Monitoring</b>		<b>Mininum term</b>	<b>Dependencies</b>	<b>Knight Security MSRP</b>
				per month
IVMON1	Interactive Video Monitoring (IVM) per camera up to 100 events per month, includes two way audio voice down alarm trigger Video Motion or Video Analytics	1 year	none	36.00
IVMONEX	Excessive Signal Charge per camera event	1 year	IVMON1	6.50
IVMON2	Interior Camera Alarm verification per camera alarm trigger Intrusion Alarm system	1 ear	MON1, 2 or 3 and IVMON1	12.00
IVMON3	Access Control Monitoring - IVM for Gates or Entrances	1 year	none	120.00
IVPATRL	IVM remote Guard Patrol per guard tour Per 32 cameras per site	1 year	IVMON1	7.20
IVMSETUP	Account Setup One time charge 0-32 cameras per site charge 32+ Cameras per site charge		none	95.00 190.00

<b>Managed Services</b>		<b>Mininum term</b>	<b>Dependencies</b>	<b>Knight Security MSRP</b>
MANSVC	Managed Services may include: Hosted video surveillance, access control, optional database hosting, programming changes, card/pin adds/deletes, system health monitoring and maintenance, security operational support services.	1 year	none	priced per project

<b>SecurePlan Service Level Agreement</b>		<b>Mininum term</b>	<b>Dependencies</b>	<b>Knight Security MSRP</b>
SECPLAN	Premium Service Level Agreement  1. Priority same business day response if dispatch requested by noon next business day response if dispatch requested after noon 2. All Parts and Labor included during SecurePlan term 3. 25% Discount on MSRP Services labor excluding DIR Discounts 4. Annual System Test and Inspection 5. Includes Manufactuer support and upgrade plans - where applicable 6. Loaner equipment to insure system uptime 7. Remote programming and support where available	1 year	TEST1	priced per project
TEST1	Test and Inspect Onsite system test and inspect Electronic documentation to verify test results	1 year	none	priced per project

Time and Materials labor		Minumum term	Dependencies	Knight Security MSRP
				per hour
<b>Maintenance and repair Services and Moves/Adds/Changes</b>				
T&MREG	Regular hours Service Labor	none	none	117.00
T&MHOL	After hours and holidays Service Labor	none	none	157.95
REMOTE	Remote Support	none	none	85.00
TRAVEL	Travel xpenses reimbursed in accordance with the State Travel Management Program			priced per project
TOOLS	Specialty Tools and Lifts per project requirements			priced per project
<b>Manufacturer Services</b> which may include software support, engineering services, on site surveys and support, database conversions, etc.				priced per project
<b>Technical and Implementation Services</b>				
INSTALLER	installs cable, raceways, cameras, card readers, detectors and other fire alarm and security devices as directed by SR. TECH			95.00
SR. TECH	Certified/trained Sr. Technician - programs and commissions sysstems test and troubleshoot systems, directs installers to complete systems per design and documentation requirements			110.00
SYS. TECH	Programs and configures systems, networks, servers, and workstations			125.00
DESIGNER/ENGR	Designs systems per client requirements, documents systems designs specifys system components, wiring configurations and system layouts documents as built systems upon completion, coordinates system competen with SR. TECH			145.00
PROJECT MGR	Project lead responsible for successful project design, implementation and completion single point of contact, required for large projects directs designers, Sr Technicnans, and Installers to project completion			150.00
PROGRAM MGR	Program Manager has oversight of the purpose and status of all projects in a Program and can use this oversight to support project-level activity to ensure the overall program goals are likely to be met.			175.00
SOFTWARE DSGN	System Software Designer, System Integration Specialist Designs and Implements custom system configurations per client requirements Designs and Implements custom system interconnection APIs per client requirements			200.00
TRAVEL	Travel expenses reimbursed in accordance with the State Travel Management Program			priced per project
TOOLS	Specialty Tools and Lifts per project requirements			priced per project
<b>Manufacturer Services</b> which may include software support, engineering services, on site surveys and support, database conversions, etc.				priced per project